



Please read our Terms & Conditions before calling 0844-800-2785 or completing the online enquiry form to obtain the Return Merchandise Authorisation Number and ensure this number is written in the box provided.

JE T'AIME LIMITED
 Suite 770, The Big Peg
 120 Vyse Street
 Jewellery Quarter
 Birmingham. B18 6NF
 Tel: 0844 800 2785
 Fax: 01902 88 77 11

E-Mail: sales@jetaime-diamonds.co.uk
 Website: www.jetaime-diamonds.co.uk

RETURN MERCHANDISE AUTHORISATION FORM

This form should be completed before any item of jewellery is returned to Je t'aime

Customer Details:		Returns Merchandise Authorisation Number:	R
Name:			
Address:			
Telephone:	Order Number:		
E-Mail:	Date Goods Received:		
Payment Method:	Paid Amount:	£	

Return Details:

Full description of fault:	Quantity returned:	
Reason for Return:		
Repair <input type="checkbox"/>	Exchange <input type="checkbox"/>	Re-Sizing* <input type="checkbox"/> New size required: ____
	Refund <input type="checkbox"/>	Incorrect Product received from Je t'aime <input type="checkbox"/>
Other:		

Before returning, please check:-

- 1) Returns Merchandise Authorisation Number has been completed;
- 2) All documentation with the product has been enclosed if requesting a refund;
- 3) A copy of the proof of purchase is enclosed;
- 4) Returns Merchandise Authorisation Form is enclosed;
- 5) Returns have been sent via Royal Mail Special Delivery;
- 6) All items have been insured to the value of the goods**;
- 7) Please return all items of jewellery to Je t'aime Limited at the address quoted above.

NOTE: *FULL ETERNITY RINGS CANNOT BE RE-SIZED.

****WHEN SENDING TO US, THE INSURANCE OF THE JEWELLERY IS THE SENDER'S RESPONSIBILITY.**

UPON RECEIPT OF YOUR GOODS WE WILL RESPOND WITHIN 10 WORKING DAYS.

OFFICE USE ONLY			
Quality Check Result:		Action Taken:	
Date Credited:		Authorised by:	

Registered in England No. 07494302